



Hello,

We want to inform you that the RDN has a new Emergency and Information Alert system to share information directly to residents. You can select how you prefer to receive messages. Voyent Alert! allows residents, businesses and visitors to receive messages through an app, text message, voice call or email for critical events such as floods or wildfires. As well, a user can opt in or out of day to day communications such as RDN Service Alerts and Public Notices for recreation and parks alerts, water main flushing and more. You can also choose only to receive messages relevant to the areas you select such as home, work and school.

This system is also used by the City of Nanaimo, City of Parksville and Town of Qualicum Beach - you can now receive alerts for any of the areas you work or live. If you already have the app you can sign up to receive messages for other jurisdictions through text messages, voice call or email.

Learn more and register here: rdn.bc.ca/voyent-alert

We encourage all RDN residents to register for the new system as the old emergency alert system, Connect Rocket will no longer be used after October 1, 2020.

For assistance registering call 250-390-4111 or 1-877-607-4111 or email emergencyservices@rdn.bc.ca

In-person, physically distanced drop in assistance will also be available at these dates and times:

September 1	9-11am 1-3pm	Cedar Fire Hall, 2100 Yellow Point Road Extension Fire Hall, 2201 Bramley Road
September 2	1-3pm	Cranberry Fire Hall, 1555 Morden Road
September 3	9-11am 1-3pm	Lantzville Fire Hall, 7580 Superior Road Nanoose Fire Hall, 2471 Nanoose Road
September 9	10-2am	Gabriola Fire Hall, 730 Church Street
September 15	9-11am 1-3pm	Coombs-Hilliers Fire Hall, 3241 Alberni Highway Errington Fire Hall, 960 Errington Road
September 16	9am-12pm	Meadowood Store, 1221 Meadowood Way
September 17	9am-12pm	Magnolia Court, 6996 Island Highway

Please remember - do not attend the in person sessions if you are not feeling well, have travelled outside the Country in the past 14 days or have been in close contact with someone who has tested positive for COVID-19. These sessions will be held outside and 2m physical distance will be maintained as well as proper sanitization procedures.